

Privacy & Cookie Policy

Lyme Regis Fossil Festival is a registered Community Interest Company (Company number 15469684). This privacy policy will explain how our organisation uses the personal data we collect from you when you use our website.

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What Data Do We Collect?

Our Company collects the following data:

- Personal identification information (name, email address)
- Demographic information (preferences, interests)
- Technical data (IP address, browser type, device information)

How Do We Collect Your Data?

You directly provide Lyme Regis Fossil Festival with most of the data we collect. We collect data and process data when you:

- Register online for our newsletter via Mailchimp
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

How Will We Use Your Data?

Our Company collects your data so that we can:

- Email you with special offers on other products and services we think you might like.
- Improve our website, services, marketing, customer relationships, and experiences.
- Manage and protect our business and this website (including troubleshooting, data analysis, testing, system maintenance, support, reporting and hosting of data).

How Do We Store Your Data?

Typically, cookies are stored on your browser rather than on the our servers. When you visit a website, it sends cookies to your browser which then saves them on your device. These cookies contain information that the website can retrieve on your subsequent visits to provide a more personalised experience.

Data Sharing and Disclosure

We may share your data with third parties under certain conditions, such as:

- Service providers acting as processors who provide IT and system administration services.
- Professional advisers including lawyers, bankers, auditors and insurers who provide consultancy, banking, legal, insurance and accounting services.
- Legal authorities or other parties for compliance with legal obligations or in the protection of our rights.

International Data Transfers

Your data may be transferred and stored in countries outside of your own, potentially with different data protection laws. We ensure all data transfers comply with legal requirements.

Marketing

Lyme Regis Fossil Festival would like to send you information about products and services of ours that we think you might like. If you have agreed to receive marketing, you may always opt out at a later date.

- You have the right at any time to stop Lyme Regis Fossil Festival from contacting you for marketing purposes.
- If you no longer wish to be contacted for marketing purposes, please use the unsubscribe option when you receive a Mailchimp newsletter, or you can email us directly at chat@fossilfestival.com.

What Are Your Data Protection Rights?

Lyme Regis Fossil Festival would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Lyme Regis Fossil Festival for copies of your personal data.

The right to rectification – You have the right to request that Lyme Regis Fossil Festival correct any information you believe is inaccurate. You also have the right to request Lyme Regis Fossil Festival to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Lyme Regis Fossil Festival erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Lyme Regis Fossil Festival restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Lyme Regis Fossil Festival's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Lyme Regis Fossil Festival transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Write to us:

Lyme Regis Fossil Festival
c/o Lyme Regis Museum
Bridge St, Lyme Regis DT7 3QA

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

We do not store any personal information in cookies nor do we sell them or otherwise share them with third parties.

Cookies remember various information like where you came from including the referring search engine or website or how long your visit lasts. Various pages on this website may rely on content from providers such as Twitter, Facebook, Google or YouTube who may set their own cookies outside of our control. For further information, visit allaboutcookies.org. or check cookieserve.com

How Do We Use Cookies?

Our Company uses cookies to improve your experience on our website.

How To Manage Cookies

You can set your browser not to accept cookies and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy Policies of Other Websites

The Lyme Regis Fossil Festival website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our Privacy Policy

Lyme Regis Fossil Festival keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 25 March 2024.

How To Contact Us

If you have any questions about Lyme Regis Fossil Festival's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: chat@fossilfestival.com

Or write to us at:

Lyme Regis Fossil Festival
c/o Lyme Regis Museum
Bridge St, Lyme Regis DT7 3QA

Data Custodian

In accordance with GDPR changes coming into effect on 25th May 2018 our Data Custodian is Eleanor Wentzell. We will never sell your data onto a third party and your email information is safe with us. You can unsubscribe at anytime at the footer of our Mailchimp emails.

Disclaimer

We have made every effort to ensure that the information provided in this privacy policy is accurate, complete and up to date. However, if you discover any errors or omissions, please notify us using the contact information provided above. We will promptly correct any inaccuracies or omissions and update the privacy policy accordingly.

Please note that this disclaimer does not limit your legal rights or our legal obligations under applicable data protection laws. In the event of any inconsistency between this disclaimer and the privacy policy, the terms of the privacy policy shall prevail.